



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

11th February 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/01/25.

You requested the following information:

I would like to know what government targets UK ambulance services have to meet, please.

Obviously we are all only too aware of the 8 minute response target, but I'm sure there must be a host of others. I'd like to know for a review/essay I'm writing.

Please see the attached guidance (issued on 23rd December 2015) or alternatively, you can find it on the NHS England Website linked below.

The best thing to look at is the dashboard – see link below. Please note that the data is only as of November 15, excepting the 'outcome' indicators which are a few more months in arrears due to the time it takes to gather and assess the data.

Link to Main Page – <https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>

Link to Latest Dashboard - https://www.england.nhs.uk/statistics/wp-content/uploads/sites/2/2013/04/Ambulance_CQI_Dashboard_v_3_18_2-Apr11-to-Nov15.xls

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust